

## What should I, as a tour guide, keep in mind in Dürnstein?

- Dürnstein is a living town, not a museum. Make our guests aware of this and to behave accordingly.
- If a car, moped, motorcycle, cyclist, etc. is passing by, we step aside. Dürnstein's main road is not a pedestrian only zone.
- Appropriate behaviour: we try not to stand in the middle of the street; we do not shout or talk too loudly during the tour; we show respect and are polite to the residents; we respect private property and privacy of the residents.
- We use different routes into town (Anzuggasse, Traunergasse, the path along the federal road, Treppelweg) to create distance between the groups.
- We are not permitted to guide groups through the inner courtyard of Dürnstein abbey (private property) unless the group also visits the exhibition. We can give explanations outside and allow guests a few minutes to explore individually.
- We do not go to the cemetery with groups (protection of privacy).
- We make our guests aware to not pick or taste grapes during picking season. This making it easier for mold or other diseases to develop.
- The restroom at parking lot P1 is subject to a fee (€1). It is not permitted to stand in the doorway to let in guests without paying.
- Austriaguides: please wear your badges visibly! We want residents to be able to clearly distinguish certified guides from illegal guides.